Income Tax - Balance Due (Filing Online)

I filed online with a software program and had the funds deducted from my account. Why did I receive a balance due notice?

Electronic software programs are not mandated by the state of Colorado. Many functions provided by these software programs are not available in Colorado. While we can receive electronic tax filing information, at this time with the exception of Netfile there is no process established as part of our electronic filing that performs electronic payments for income tax. Therefore, we have not received your payment and that is the reason for the balance due notice. Please follow the instructions on the notice you received.

Individuals may also pay through the Colorado Online Tax Payment System.

Colorado Online Tax Payment – Pay your Colorado personal income tax, estimated income tax or past due income tax online by eCheck or credit card.

If you paid electronically when you filed on Netfile or if you paid online through the Colorado Online Tax Payment System and had a problem with the payment call (303) 534-3468 and ask for Customer Service.